

E-Banking

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Internet) (Electronic Banking) (Banking
(Home Banking) (Remote Electronic Banking)
(Self – Service Banking) (Online Banking)
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- - (PC)
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Personal-Financial-) (PFM management
(ntuits Quicken) (Microsoft’s Money) (Meca’s Managing Your Money)
(PC banking)

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Web Internet Banking) () - - (Banking

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-:
Informational -:

Communicative -:

Transactional -:

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Information delivery		
Advanced interactivity level	Intermediary level of interactivity	level Basic interactivity
Use customizing resources	Intermediary level of interactivity	Electronic brochure

Some subscription option	Report downloads	Promotional information
Advertisement	Recruitment forms	Ways for contact the bank
Discussion groups.	Hot links to other sites	Special offer announcements

Banks use the Web to improve relationship with customers		
The advanced level of interactivity	Intermediary interactivity level	Basic interactivity level
More advanced technologies, such as videoconference,	advising tools (as calculators, for example)	e-mail and forms are the ways a client has to make suggestions and complains

The Web is a vehicle for the most common transactions		
Advanced level of interactivity	Intermediary interactivity level	Lowest level of interactivity
Promoting the use of some e-cash as a way to develop transactions through the Web.	A client can have access for information on accounts through balance and statement	Opening accounts
	Fund transfer	Requesting products and services.
	Bill payments	Card requests
	Client has to have some access to the bank database	Investment and credit applications

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Intuit Quicken. Com . (One – stop shopping)

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(Game is Over) - -
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E-Trade

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www.etrade.com/charles schwab www.datek.com/Datek

[www.eschwab.com www.fidelity.com/Fidelity

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[هذه

**Citibank , WingspanBank.com , Net.B@nk ,CompuBank , Security First ,
Network Bank , USAccess Bank , First Internet Bank , First National Bank of the
Internet ,Chase , Bank of America , NationsBank , First Union , Bank One , Wells
Fargo , Norwest , Fleet Financial Group , PNC Bank , KeyCorp , Bank of New York ,
SunTrust , National City , Wachovia , Republic Bank & Trust ,Mellon**
مباشرة الى هذه البنوك من خلال الموقع www.onlinebanking.com ويمكن الوصول

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Comptroller Administrator of National Banks

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www.netbank.com ()

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www.idc.com

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www.yahoo.com

www.sony.com

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www.softbanck.com

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www.zdnet.com

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www.aol.com

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www.autobytel.com

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www.etrade.com

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www.eloan.com

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www.firstunion.com

www.chasemanhatten.com

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(ICT) infrastructure

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(Security IT)

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File and Print sharing

Network

(Neighborhood Network)

(NT

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Net BIOS
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(update <http://hom.netscape.com/smart>

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<http://windowsupdate.microsoft.com>

(Active X) x

(cookies)

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(<http://www.securityfocus.com>

<http://rootshell.com>

<http://microsoft.com/security>

ICQ

(Back Doors)

Kane	www.axent.com	Axent	NetProwler	
	www.intrusion.com	Intrusion Detection		Security Monitor
NAT			IP	
	VPN			

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COMPREHENSIVE)

(ANALYSIS

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ELECTRONIC)

(FINANCIAL SERVICES

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